



Ralf Kotulla <ralf.kotulla@gmail.com>

Fwd: RGA PO 1309724 / S1719582 ** Return Label **

2 messages

Sabrina D. Kotulla <bina14@gmail.com>

Mon, Nov 9, 2015 at 3:12 PM

To: Ralf Christianó Kotulla <ralf.kotulla@gmail.com>

Sent from my iPad

Begin forwarded message:

From: rga@efaucets.com
Date: November 9, 2015 at 12:50:39 PM CST
To: Bina14@gmail.com
Cc: lisa@efaucets.com
Subject: RGA PO 1309724 / S1719582 ** Return Label **

Re: Order# **1309724 / S1719582**

General Return Information - This Form must be signed and submitted with your Return.)

Enclosed is a pre-paid label. Please print and place this label on the outside shipping box. You are welcome to take your package to any UPS location and or give to any UPS driver as this is a pre-paid label.

Please repack the product in its original packaging materials if you still have them, otherwise, please securely pack the items you are returning with protective cushioning.

You will need to write or print the RGA# (Returned Goods Authorization Number) on a separate label or sticker and place it on the outside of the package you are returning. Note: Do not write the RGA# on the manufacturer box as this will deem the product (Used) and (Un-Returnable).

The RGA# for the products you are returning is RGA# **SR0031996**

The number must be clearly written on the box.

The items that are being returned are:

Manufacturer:
Kraus

Item Number:
KBU22

Quantity:
1

The return shipping address to write on the box is:

Kraus USA
12 Harbor Park Dr South
Port Washington, NY 11050

The products you are returning must be shipped to the address listed above.

The return address must be clearly visible on the outside of the package via a Label or sticker that can be removed. Do not write address on manufacturer box with Marker or Pen as this will deem the product (Used) and (Un-Returnable).

The RGA# and return address must be clearly visible on the outside of the package. If you attempt to return a package without the RGA # on the outside, the carrier will not be able to make a pick up and you will have to return the product on your own.

By signing below, I am agreeing to abide by the terms stated in the Return Goods Authorization form which is more detailed in the Return Policy.

CUSTOMER SIGNATURE

As always we appreciate your business.

Sincerely,

Customer Service

[eFaucets.com](http://www.efaucets.com)

customerservice@efaucets.com

1-800-891-0896

<http://www.efaucets.com>

Your Online Kitchen & Bath Store